

Hytera Help Deploying Your Guards Effectively

Coca-Cola Philippines Equipps Their Guards with Hytera Digital Radio

User
Coca-Cola FEMSA, Philippines

Market segment
Security

Project time
2016

Products
Hytera Dispatch System
Hytera Patrol System
PD41X Portable Radio
PD78XG Portable Radio
MD78XG Mobile Radio
RD98X Repeater

Solution features

- Full control of their operations
- Double channel capacity
- Analog & Digital Mixed Channel, embedded RFID
- Supporting Patrol System



Background >>

Coca-Cola FEMSA Philippines, Inc is a Philippines-based company engaged in bottling and distribution of Coca-Cola soft drink brands. It is among the ten biggest Coca-Cola bottlers globally and one of the top 100 Philippine corporations. It operates 23 plants and 42 sales offices with over 7,800 direct employees offers the widest selection of beverages for different needs like soft drinks, water, juices, teas, sports and energy drinks.

AMCOR Security is a new contracted agency for the Coca Cola (FEMSA) and their new contract involves the deployment of more than 350 guards effectively.

Challenges >>

How to improve the Security companies' operational speed and performance? AMCOR Security gradually realized the inferiority of analog in communication and data services: guards often complained its network for unclear audio quality and existing blind area in communication. The AMCOR Security need to upgrade the analog to a digital one, so as to provide their customer with tremendous benefits of digital radio technology, including higher data speed, GPS tracking, flexible dispatching, multi-level monitoring, larger subscriber capacity and crystal clear voice quality.





Hytera Solutions >>

Hytera digital radio PD41X with an embedded RFID reader and data auto transmission features makes it supporting Hytera Patrol System, which is a tour guard solution to provide real-time tracking management. It allows an operator to monitor the real-time guard tour. This system also supports some features including one-touch alarm on radio, patrol data resend, setting patrol plan, data query, and data backup. PD41X also has dual mode operation ensuring a smooth migration from analog to digital.

Hytera Dispatch System is an essential software tool for security company, which allows dispatchers to streamline operations, achieve easily & have full control of their operations: Like the Voice dispatching, in the control center, the dispatcher can make individual calls, group calls and all call. All recorded audio files can be searched for and replayed.

It can retrieve location information of any GPS radio, either by requesting on demand the current position of the radio or by sending a Command, to update the location information from the radio to Hytera dispatch system periodically

Values brought by Hytera Solution >>

Hytera RFID system and Smart Dispatch GPS software are designed to link the Central Luzon areas with 3 repeaters RD98X interconnecting each other for voice communications involving 2 private group calls. After the approval of the systems design presented by Astron Communications, Head security Mr. Patrick Adanglao has presented the Hytera requirements to all security agencies they are handling.

Voice from Customer >>

"They are fantastic, I really enjoy using that. The Lone Worker function was designed for guards that work on remote sites, to ensure that we are safe."

"Hytera is a trustworthy cooperation partner and is dedicated to bringing the most valuable and customized solutions to clients."



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